

Service Notice Number: 201504002-3

Date: April 16, 2015

To: Domestic and International Lincoln Service Departments, District Sales Offices
Domestic and International Distributors, Lincoln Authorized Service Facilities
Cleveland Quality Assurance, Marketing, Engineering, Manufacturing

Power PC Board G5632 Start Up Issues

Product(s) Covered:

Invertec V350 PRO Construction Model code 10873 (product number K1728-5)
Invertec V350 PRO Factory Model code 10874 (product number K1728-6)
Invertec V350 PRO Advanced Process Model code 10876 (product number K1728-7)
Invertec V350 PRO CE Factory Model code 11563 (product number K1728-12)
Invertec V350 PRO Factory Model Rack code 11445 (product number K1728-13)

Serial Numbers U11308XXXXX through U11409XXXXX

POWER MIG 350 MP code 11827 (product number K2403-2)

Serial Numbers U11306XXXXX through U11409XXXXX

Notice Description:

Symptoms:

Machines within the serial number range above may fail to power up properly. Symptoms include garbled or no display and loss of all machine functions.

Required Action:

For machines exhibiting these symptoms and in this serial number range, the issue may be with either the Digital Power PC Board Assembly or the Control PC Board Assembly. Replacement of both parts is recommended.

Lincoln Electric will supply both PC Boards at no charge (please use the Service Navigator for the latest part numbers for the code number you are working on) and pay the Lincoln Authorized Service Facility for 1.25 hours of labor to install. Please reference service notice 201504002-3 in the warranty claim. If you have any questions regarding this notice, please contact us at 1-888-935-3877.



Jennifer Shafarenko
Manager, Customer Service



Bryan Turner
Assistant Manager, Customer Service