

客户协助政策

CUSTOMER ASSISTANCE POLICY

The business of Lincoln Electric is manufacturing and selling high quality welding equipment, automated welding systems, consumables, and cutting equipment. Our challenge is to meet the needs of our customers, who are experts in their fields, and to exceed their expectations.

林肯电气的业务是制造和销售高质量的焊接设备、自动化焊接系统、耗材和切割设备。我们面临的挑战是满足作为各自领域专家的客户的需求，并超越他们的期望。

On occasion, purchasers may ask Lincoln Electric for information or technical information about their use of our products. Our employees respond to inquiries to the best of their ability based on information and specifications provided to them by the customers and the knowledge they may have concerning the application.

有时，购买者可能会向林肯电气询问有关他们使用我们产品的信息或技术信息。我们的员工会根据购买者提供的产品信息和类型以及他们对应用程序的了解，尽最大努力回应购买者的询问。

Our employees, however, are not in a position to verify the information provided or to evaluate the engineering requirements for the particular weldment, or to provide engineering advice in relation to a specific situation. Accordingly, Lincoln Electric does not warrant or guarantee or assume any liability with respect to such information or communications.

然而，我们的员工无法核实购买者所提供的信息或评估购买者关于特定焊接件的工程要求，也无法针对特定情况提供工程建议。因此，林肯电气不就此类信息或对话提供任何保证或担保，也不承担任何责任。

Moreover, the provision of such information or technical information does not create, expand, or alter any warranty on our products. Any express or implied warranty that might arise from the information or technical information, including any implied warranty of merchantability or any warranty of fitness for any customers' particular purpose or any other equivalent or similar warranty is specifically disclaimed.

此外，提供此类信息或技术信息并不会产生、扩大或更改我们的任何产品保修责任范畴。在此，我们明确否认任何明示或暗示的保修承诺的表达，这包括任何适销性或任何适用于客户特定目的或任何其他等效或类似保证的保修承诺表达。

Lincoln Electric is a responsive manufacturer, but the definition of specifications, and the selection and use of specific products sold by Lincoln Electric is solely within the control of, and remains the sole responsibility of the customer. Many variables beyond the control of Lincoln Electric affect the results obtained in applying these types of fabrication methods and service requirements.

林肯电气是一家负责任的制造商，但产品类型的定义以及林肯电气销售的特定产品的选择和使用则完全由客户控制，并由客户独自承担责任。许多超出林肯电气控制范围的变量会对应用这些产品类型的制造方法和服务要求所获得的结果产生不可控的影响。