

# The Value of Spare Parts Packages

## LINCOLN ELECTRIC AUTOMATION SERVICE & SUPPORT

*Lincoln Electric Automation's service team is your trusted partner for maintenance support. You can greatly reduce system downtime with a strategically planned spare parts inventory. Our team tailors custom parts lists specifically for your systems to help identify longer lead time components, wear items, and other critical parts.*



### Increase System Return on Investment

With the right parts on hand, Lincoln Electric's automation service team can provide remote or in-person assistance for replacing these items and getting your system back up and running.



### Industry-Leading Service & Expertise

Known as The Welding Experts® for over 125 years, Lincoln Electric provides a full circle of design, product delivery, and customer service. Expertly trained service technicians are available to make recommendations regarding the health of your machine.



### Increase First-Time Fix Rate

An incorrect or lack of spare parts inventory lowers first-time fix rates. Lincoln Electric spare part packages are designed to include the parts you need during a system disturbance.



### Peace of Mind

Knowing that you have spare stock of critical components helps assure you that potential system concerns can be resolved quickly.



### Authentic Spare Parts

As an industry leader, Lincoln Electric only sources from trusted vendors.



### Eliminate Long Lead Time Risk

Downtime delays are expensive. In-stock spare parts packages mitigate the long lead time consequences of uncertain global supply chains.

#### CUSTOMER ASSISTANCE POLICY

The business of Lincoln Electric is manufacturing and selling high quality welding equipment, automated welding systems, consumables, and cutting equipment. Our challenge is to meet the needs of our customers, who are experts in their fields, and to exceed their expectations. On occasion, purchasers may ask Lincoln Electric for information or technical information about their use of our products. Our employees respond to inquiries to the best of their ability based on information and specifications provided to them by the customers and the knowledge they may have concerning the application. Our employees, however, are not in a position to verify the information provided or to evaluate the engineering requirements for the particular weldment, or to provide engineering advice in relation to a specific situation or application. Accordingly, Lincoln Electric does not warrant or guarantee or assume any liability with respect to such information or communications. Moreover, the provision of such information or technical information does not create, expand, or alter any warranty on our products. Any express or implied warranty that might arise from the information or technical information, including any implied warranty of merchantability or any warranty of fitness for any customers' particular purpose or any other equivalent or similar warranty is specifically disclaimed.

Lincoln Electric is a responsive manufacturer, but the definition of specifications, and the selection and use of specific products sold by Lincoln Electric is solely within the control of, and remains the sole responsibility of the customer. Many variables beyond the control of Lincoln Electric affect the results obtained in applying these types of fabrication methods and service requirements.