

Service Notice N°: ESN0089 Rev.0

Date: 07 June 2024

Powertec-i S family
Every now and then, when the machine is turned on, it gives no output

Product	K Number	Code Number	Serial Numbers
Powertec i350S, i420S, i500S	K14183-1, K14184-1, K14185-1	50445, 50658, 50446, 50659, 50447, 50660	All below P12405xxxxx
DIGISTEEL 355S, 425S, 505S	W000404454, W000404455, W000404456	50502, 50652, 50503, 50653, 50504, 50654	
CITOSTEEL 355S, 425S, 505S	W000404457, W000404458, W000404459	50505, 50655, 50506, 50656, 50507, 50657	



WARNING

Be sure that only qualified individuals perform all installation, operation, maintenance and repair procedures. Lincoln Electric is not responsible for damages caused by improper installation, improper care or abnormal operation.

Before opening or disassembling any parts of the product, the power must be turned OFF and the product must be disconnected from the input power source. Only Lincoln trained service technicians are authorized to perform these modifications.

Symptom/s

Sometime, when the machine is turned on, it gives no output. It is needed to turn it OFF and ON few times to make it works.

Cause of the Problem

This symptom can be caused by a software issue.

Correction of the Problem

If the Control Board installed inside the machine is Y090-4 version and software version is below P0133-05, proceed to update the software with latest version available at following link: [Software Update \(lincolnelectric.com\)](https://lincolnelectric.com)

NOTE for LASFs: Please ask the new software package to your local Lincoln Electric Service Manager

Replace the Control Board Only in case the latest version of the software does not solve the issue.