

Service Notice Number: 20240823-2

Date: August 23, 2024

Frontier 400X/400X Pipe User Interface Software Updating Procedure

NOTE: You will need to obtain an empty USB drive with at least 2 GB of storage.

1. Insert the USB drive into your computer.
2. Open the User Interface Software folder on your desktop and copy the two files located inside.



3. Navigate to your USB and paste the files to that drive.
4. Safely remove the USB drive from your computer to ensure the files do not get corrupted.

NOTE: These files must be the only two files on this USB Drive



5. Ensure the Frontier 400 is off and flip Auto/High Idle switch to High Idle (**Do not start engine**). Allow the user interface approximately 30 seconds to fully boot. Once UI is fully booted the weld modes will appear as shown below.



6. Insert the USB drive into the USB port at the top center of the UI. The machine should recognize the USB insertion and ask if you want to update the software.



7. Select confirm. This will begin the updating process.



NOTE: Do not disturb the machine while the software update is in process.

8. Once the update is complete, the UI will produce a message stating "Remove the USB". Remove the USB drive at this time and push the center button to choose "Okay" and the UI will reset.



9. Once the reset is complete, you can now use your machine as normal.