

Lincoln Electric is the world leader in the engineering, design, and manufacturing of advanced arc welding solutions, automated joining, assembly and cutting systems, plasma and oxy-fuel cutting equipment, and has a leading global position in brazing and soldering alloys. Lincoln is recognized as the Welding Expert™ for its leading materials science, software development, automation engineering, and application expertise, which advance customers' fabrication capabilities to help them build a better world. Headquartered in Cleveland, Ohio, Lincoln Electric is a \$4.2B publicly traded company (NASDAQ:LECO) with over 11,000 employees around the world, with operations in over 71 manufacturing locations in 21 countries.



*You will join Lincoln Electric Middle East team based in Dubai, UAE which is comprised of passionate people. We offer continuous learning and education opportunities and put emphasis on continued improvement, growth, and career progression. We offer a competitive total compensation package.*

## ABOUT THE ROLE

As **Service Technician (Middle East)** your ultimate mission of this role is to minimize downtime and maximize productivity for the organization. Support distributors and customers service centres and provide technical support and maintenance services for automated systems and equipment. This includes troubleshooting, repairing, and maintaining automated machinery and systems to ensure they are operating efficiently and effectively. Develop regional strategic initiatives for the Automation Business Unit focusing on PythonX Brand, Zeman and Lincoln Electric sub-brands. Service Technician in Automation may also be responsible for installing and commissioning new equipment, as well as training end-users on how to operate and maintain the equipment.

### *Other key responsibilities include:*

- Perform service jobs on our robotic assembly- and welding systems installed around the world.
- Calibration of components and robots to achieve highest accuracy on the system
- Provide in-depth trainings / guidance to customer personnel on machine operation
- Systematic problem analysis and troubleshooting in case of machine shutdowns
- Carry out software updates, upgrades and retrofits on the customer site
- Identify spare parts requirements
- Proper documentation of activities
- Creation of service reports with value propositions / recommendations for customers

## WHAT WILL YOU BRING TO THE ROLE?

- Degree qualified in an engineering field preferably mechatronics, electrical/mechanical engineering or related major.
- Several years of experience in commissioning/ servicing industrial equipment
- Good communication skills and strong service mindset when dealing with customers
- Willingness to travel up to 90%
- Fluent English in written and spoken, any other foreign language desired.

**Interested? Send your CV and application to:**  
[agregorio@lincolnelectric.eu](mailto:agregorio@lincolnelectric.eu)

## TOP TIER BENEFITS DESIGNED FOR YOU



*Health and wellbeing rewards tailored to support you and your family.*



*Short and long-term disability benefits, life insurance.*



*Multiple options of extra rewards*



*Competitive paid time off package.*

*Lincoln Electric is an Equal Opportunity Employer. We are committed to promoting equal employment opportunity for applicants, without regard to their race, color, national origin, religion, sex (including pregnancy, childbirth, or related medical conditions, including, but not limited to, lactation), sexual orientation, gender identity, age, veteran status, disability, genetic information, and any other category protected by federal, state, or local law.*