

Lincoln Electric is the world leader in the design, development and manufacture of arc welding products, robotic arc welding systems, plasma and oxy-fuel cutting equipment and has a leading global position in the brazing and soldering alloys market. Headquartered in Cleveland, Ohio, Lincoln Electric has 56 manufacturing locations, including operations and joint ventures in 20 countries and a worldwide network of distributors and sales offices covering more than 160 countries. Weartech manufactures wear-resistant alloys for clients worldwide.

THE ROLE

Helping with administer the Local IT support function for Zeman, providing the expected level of IT service delivery/support to the region user community and ensuring that appropriate Security and Internal Controls are in place.

This role will be based in Scheiffling, Austria, the job holder will remotely support other German entities and should be open to travel to other Lincoln facilities for project related tasks.

ROLE RESPONSIBILITIES

- Provide 2nd level of IT support to users
- Monitor and improve IT service delivery levels
- User and group Administration
- Learn, adopt, follow and enforce policies & procedures for:
 - Security/Compliance
 - Hardware Standards
 - Help Desk (i.e. metrics)
 - Data Backup
- Administer locally-managed assets, hardware and software
- Participate in the implementation of IT projects
- Communication with the external service providers

ROLE REQUIREMENTS

- Experience with Microsoft Windows 10 and Office 2016/365 packages
- Experience in engineering environments
- Experience with AutoDesk applications
- Basic knowledge about computers hardware and IT technology
- Experience in unattended OS installation through PXE
- Fluent in English

WE OFFER

- Young, dynamic team
- Flexitime with 38.5 h/week (thus 4-day week possible)
- Corporate
- benefits - discount programme
- Company telephone and laptop
- Wide range of further training opportunities
- Annual bonus based on company success and personal performance
- freedom for personal development and ideas
- Gross monthly salary according to collective agreement from: 2.956 €.depending on professional experience and education an overpayment is foreseen.