

**Service Notice Number:** 20160705-4

**Date:** July 25, 2016

**To:** Domestic and International Lincoln Service Departments, District Sales Offices  
Domestic and International Lincoln Electric Automation Divisions  
Domestic Lincoln Authorized Service Facilities  
Cleveland Quality Assurance, Marketing, Engineering, Manufacturing

**Warning: Potential Damage To Input Wiring**

**Product(s) Covered:**

| Machine                              | Product Number | Serial Range              |
|--------------------------------------|----------------|---------------------------|
| Flextec 450 4-Pack Rack              | K2956-2        | RSG15070154 - RSG16060079 |
| Flextec 450 6-Pack Rack              | K2957-2        |                           |
| Power Wave S350 4-Pack Rack          | K3009-1        |                           |
| Flextec 500 4-Pack Rack              | K4098-1        |                           |
| Flextec 500 6 - Pack Rack            | K4099-1        |                           |
| Flextec 350 Construction 4-Pack Rack | K4276-1        |                           |
| Flextec 350 Construction 6-Pack Rack | K4277-1        |                           |
| Flextec 350 Standard 4-Pack Rack     | K4280-1        |                           |
| Flextec 350 Standard 6-Pack Rack     | K4281-1        |                           |

**How to read Rack Serial Numbers located on lift bale (one side only):**



RSG16020007

RSG = plant  
16 = year  
02 = month  
0007 = sequential number of equipment built in year

**Symptoms:**

Machine racks that fall within the above serial number range have an isolated work stud that may come in contact with rack frame, resulting in potential damage to the grounding conductors of the electrical system.

**Recommended Action:**

If you are aware of a customer that has a rack for one of the above products that falls within the Serial Number range on the above chart, please contact them. For any rack(s) with front fork access that meet this criteria, please submit Parts/Accessory (P) claim referencing the rack product number, serial number, and above service notice number. Replace both studs ordering a quantity of two 9SM26100 (see locations in photos below).

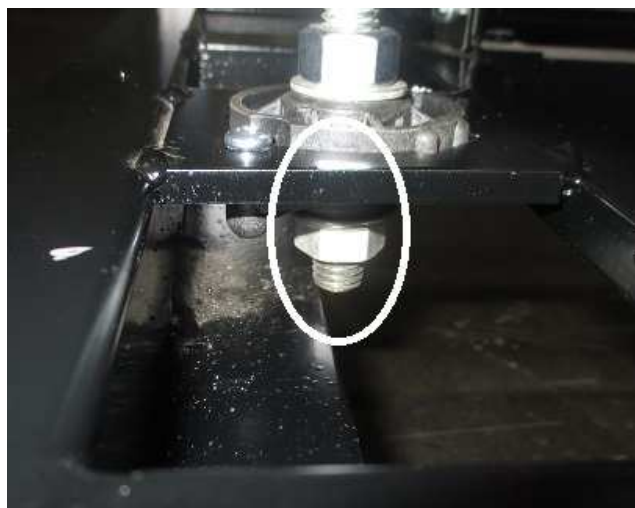
**4-Pack Rack**



### 6-Pack Rack



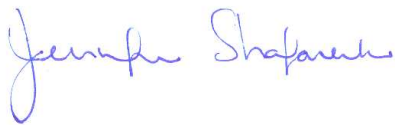
### Old Studs to be replaced



**New Studs after repair**



Reference this service notice number when filing the warranty claim. Lincoln Electric will supply both studs at no charge and credit the Lincoln Authorized Service Facility for 1 hour of labor to install. Please contact Lincoln if travel is required. If you have any questions regarding this notice, please contact us at 1-888-935-3877.



Jennifer Shafarenko  
Manager, Customer Service



Bryan Turner  
Assistant Manager, Customer Service